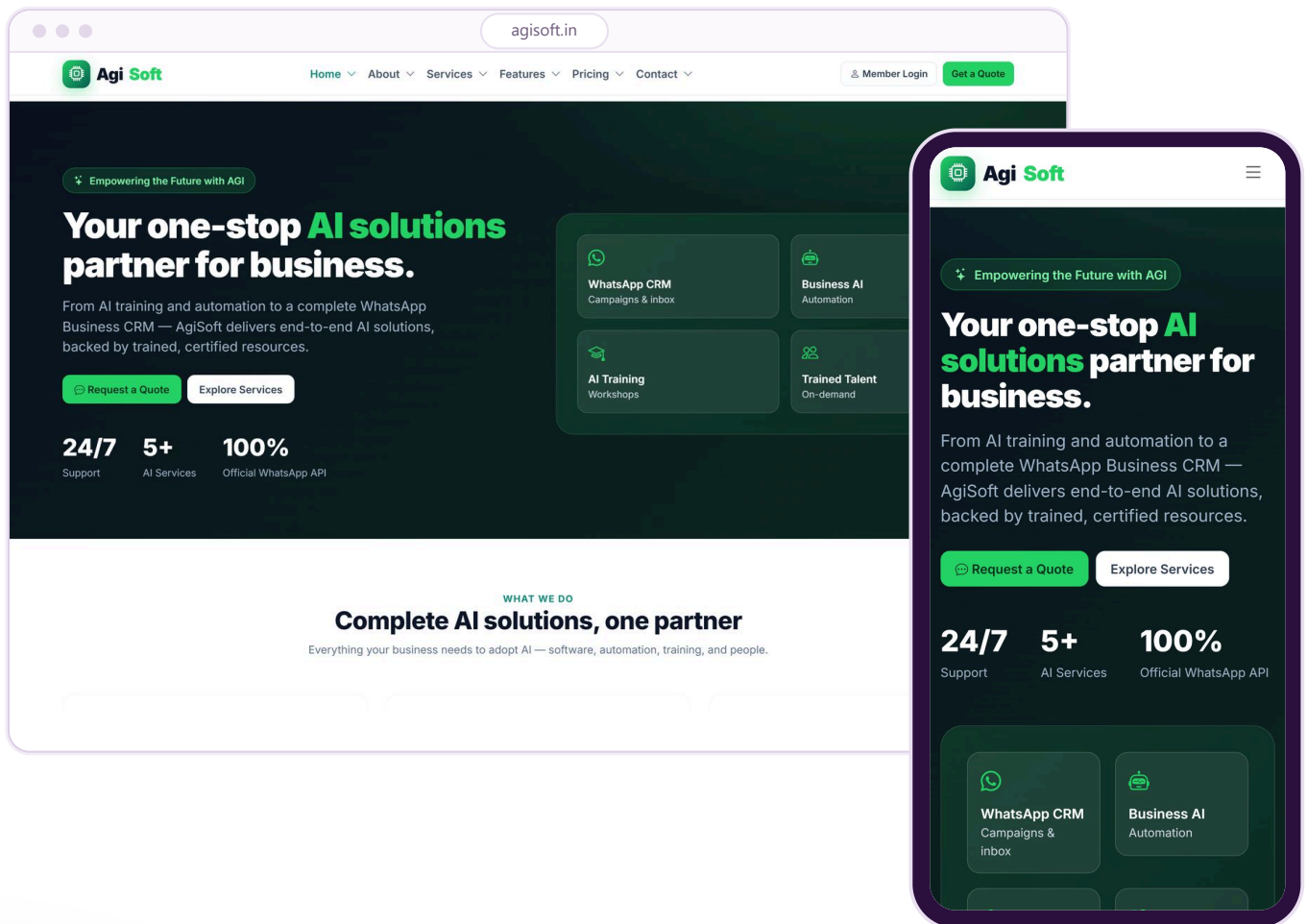


AgiSoft WhatsApp CRM

WhatsApp campaigns, a shared team inbox and AI solutions, from one partner

A WhatsApp Business CRM on the official Meta WhatsApp Cloud API: approved template campaigns, a shared team inbox, auto-replies, contacts and groups with opt-out handling, and delivery and read reports. Business AI, AI training and trained AI resources come from the same team.


₹999

WhatsApp CRM plans from, per month

100%

Official Meta WhatsApp Cloud API

5+

AI services under one roof

24/7

Support and monitoring

OVERVIEW

WhatsApp campaigns, a shared team inbox and AI solutions, **from one partner**

AgiSoft is a one-stop AI solutions partner for business, and at its centre is a complete WhatsApp Business CRM on the official Meta WhatsApp Cloud API. You connect your own WhatsApp Business account, create message templates and send them to Meta for approval from the panel, and send approved template campaigns to groups of contacts, now or on a schedule, in one go or in batches you release one at a time.

Replies land in one shared team inbox. Conversations are assigned to agents, carry internal notes and a status, and can be answered with text, photos or documents within WhatsApp's 24-hour customer-service window. Keyword auto-replies and a welcome message answer first contacts, and a customer who replies STOP or UNSUBSCRIBE is opted out automatically. Every message is tracked as sent, delivered, read, failed or replied, with delivery funnels, trend charts, a searchable message log and CSV exports.

The platform is multi-tenant and API-first: each client has isolated data and can have its own domain, access tokens are encrypted, users work as admin, agent or read-only, and sensitive actions are written to an audit log. A versioned REST API connects your own software and mobile apps. Around the CRM, AgiSoft also delivers business AI (workflow automation, predictive analytics, NLP and chatbots), hands-on AI training with certification, and trained AI engineers, analysts and automation specialists. Plans are a software subscription only: Meta's message charges are billed to your own Meta account.

WHO IT IS FOR

Small and growing businesses

Start on Basic with 5,000 contacts and two agents, then move to Pro for 25,000 contacts, five agents, tags and a shared inbox.

High-volume senders

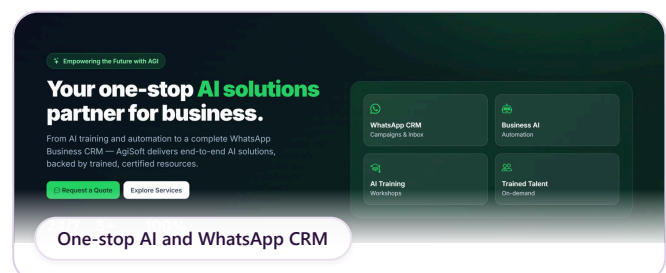
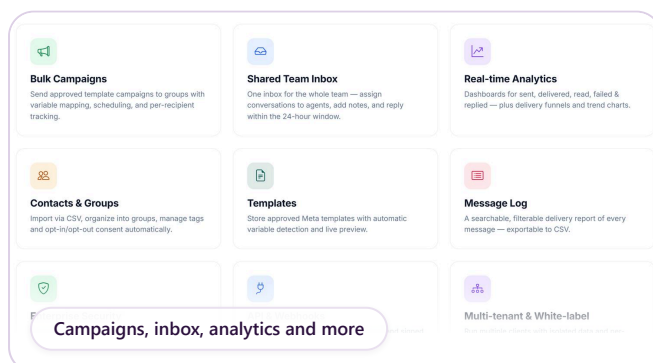
The Business plan: 100,000 contacts, fifteen agents, unlimited campaigns on fair usage, advanced reports and priority support.

Agencies

Run several clients from one platform, each with isolated data and a domain of its own.

Businesses adopting AI

Workflow automation, predictive analytics and chatbots, AI training for your team and trained AI people, from the same partner.



KEY FEATURES

Built for the way **you actually work.**01 **Template campaigns to groups**

Send approved templates to a group with variable mapping and per-recipient tracking. Send now, schedule for later, or split a large list into batches and release them one at a time.

03 **Templates approved from the panel**

Create templates with a text, image, video or PDF header, submit them to Meta for approval and follow their status without opening WhatsApp Manager. Approved templates sync in with automatic variable detection and a live preview.

05 **Auto-replies and Quick Send**

Keyword auto-replies and a welcome message answer incoming chats. Quick Send sends a single template without building a campaign.

07 **Click-to-WhatsApp link, QR code and widget**

A shareable wa.me link, a downloadable QR code and a website chat button that bring new conversations into the inbox.

02 **Shared team inbox**

One inbox for the whole team: assign conversations to agents, add internal notes, set a status and reply with text, photos or documents within the 24-hour window.

04 **Contacts, groups and consent**

Import contacts from CSV, organise them into groups and tags, and track opt-in and opt-out. A reply of STOP or UNSUBSCRIBE opts the contact out on its own.

06 **Real-time analytics and message log**

Dashboards for sent, delivered, read, failed and replied, with delivery funnels and trend charts, plus a searchable message log and CSV exports.

08 **REST API for your software**

A versioned REST API with JWT login for apps and API keys for server-to-server use, covering contacts, groups, templates, messages, campaigns, the inbox and reports, documented in Swagger.

WHAT WE DO

Complete AI solutions, one partner

Everything your business needs to adopt AI — software, automation, training, and people.

**WhatsApp Business CRM**

Send approved template campaigns, manage a shared team inbox, track delivery & read reports — on the official Meta Cloud API.

**Business AI Solutions**

Automation, predictive analytics, and NLP that cut costs and streamline operations across your workflows.

**AI Training & Workshops**

Hands-on programs in AI fundamentals, Python, TensorFlow and data science — with industry-recognized certification.

**Trained AI Resources**

Hire AI engineers, analysts and automation specialists — pre-trained and ready to deliver from day one.

**Analytics & Reporting**

Real-time dashboards for messaging, campaigns and customer engagement, with exportable reports.

**API & Integration**

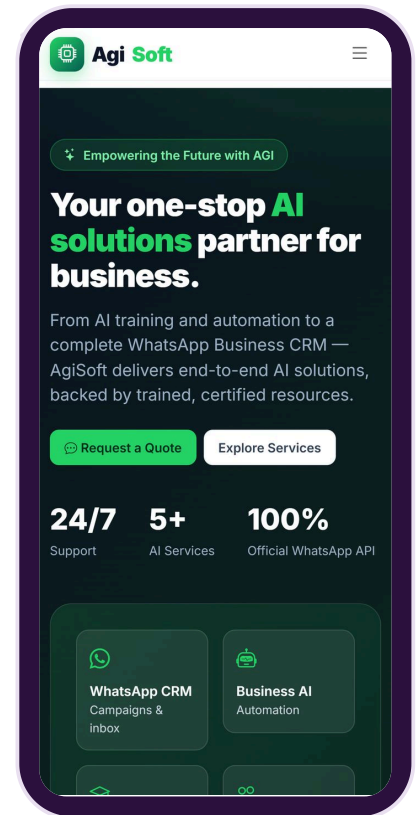
Plug AgiSoft into your existing software with a full REST API, webhooks and developer docs.

Complete AI solutions, one partner

MODULES

Everything in **one system.**

- **Campaigns & Quick Send**
Template campaigns to groups with scheduling and batches, campaign reports and one-off template sends.
- **Team inbox**
Shared conversations with agent assignment, notes, status, photos and documents.
- **Auto-replies & widget**
Keyword auto-replies, a welcome message, a wa.me link, a QR code and a website chat button.
- **Contacts & groups**
CSV import and export, groups, tags and opt-in and opt-out status.
- **Templates**
Create, submit to Meta for approval, track status and sync approved templates.
- **Analytics & reports**
Delivery funnels, trend charts, the message log and CSV exports.
- **API & team**
REST API keys, Swagger documentation, team members and roles.
- **AI solutions, training & talent**
Business AI and chatbots, AI training and workshops with certification, and trained AI resources.



QUESTIONS BUYERS ASK

Are WhatsApp message charges included?

No. Plans are a software subscription only. Meta's message charges are billed to your own Meta account.

Can several agents work the same conversations?

Yes. The shared team inbox lets you assign conversations to agents, add notes and reply within WhatsApp's 24-hour window. Basic includes two agents, Pro five and Business fifteen.

Can we connect it to our own software?

Yes. A versioned REST API with JWT login and API keys lets your software and mobile apps manage contacts, send messages, run campaigns and read reports, and it is documented in Swagger.

Do you also offer AI training and trained resources?

Yes. Hands-on workshops in AI fundamentals, Python, TensorFlow and data science with certification, and pre-trained AI engineers, analysts and automation specialists. Ask us for a quote.

PLANS & GETTING STARTED

Choose a plan. **We set it up for you.**

Basic

For small teams. Software only; Meta message charges are billed to your own Meta account.

₹999

per month

- ✓ 5,000 contacts
- ✓ 1 admin
- ✓ 2 agents
- ✓ 10 campaigns / month
- ✓ Basic inbox
- ✓ Basic reports

MOST POPULAR**Pro**

For growing businesses. Software only; Meta message charges are billed to your own Meta account.

₹2,999

per month

- ✓ 25,000 contacts
- ✓ 1 admin
- ✓ 5 agents
- ✓ 50 campaigns / month
- ✓ Shared inbox
- ✓ Reports
- ✓ Tags
- ✓ Support

Business

For high volume. Software only; Meta message charges are billed to your own Meta account.

₹7,999

per month

- ✓ 100,000 contacts
- ✓ 1 admin
- ✓ 15 agents
- ✓ Unlimited campaigns (fair usage)
- ✓ Advanced reports
- ✓ Priority support

Enterprise

A custom plan, with AI training and trained resources if you need them.

On request

Quoted for your size

- ✓ A custom plan for your volume
- ✓ Business AI and automation
- ✓ AI training and workshops
- ✓ Trained AI resources
- ✓ Onboarding and 24/7 support

Taxes extra where applicable. Your product is ready within 6 to 24 hours of payment.

1

Book a demo

See campaigns, the inbox and reports on your own use case, and tell us about any AI work, training or people you need.

2

A dedicated DV Soft team sets it up

Your WhatsApp Business account connected on the official Meta Cloud API, contacts imported from CSV, templates submitted for approval, and agents and roles added.

3

Training for your team

Admins learn campaigns, templates and reports, and agents learn the shared inbox and auto-replies.

4

Go live, with 24/7 support

Your first campaign goes out with delivery and read tracking, with the team on call around the clock.

**A dedicated team**

One team from the first call to go-live and beyond.

**Live in 6 to 24 hours**

Set up for you after payment, with your data moved in.

**Training included**

Hands-on sessions for every role until staff are confident.

**24/7 support**

Phone and WhatsApp, during and after go-live.

BOOK A FREE DEMO

See AgiSoft working for **your business.**

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Scan to book a demo